Safety Recovery Guide

HM Prison & Probation Service

Population - prisoners

- Are **peer support services** running - particularly Listeners and prisoner information desks?
- Is support in place for **at risk prisoners**: eg isolators, victims, mental health needs?
- Has **key work restarted**? If not - are well being checks in place?
- Review local practice for **managing debt** - how is this supported?
- Are **prisoner councils, consultation** and regular communications taking place?
- Are **prisoner risks** being identified and is **information shared** in reception and through first night?
- Are prisoners on **ACCT** being supported?

People - our staff

- Is a **staff support lead in place** and co-ordinating support services?
- Are **staff** being **consulted** with and is there **clear communication** about next steps?
- Are **Care Teams /TRiM/Mental Health allies** being given time and support to offer staff support?
- Have **knowledge and skills gaps, and training needs** been identified?
- Is the **prison officer guide (POG)** being used to increase staff confidence?
- Is appropriate staff support offered following any incident including **hot debriefs, TRiM?**
- Are Keyworkers using the **OMiC Keywork recovery toolkit?**

Physical

- Is there **access to basics** such as pillows, kettles for new arrivals? Is the cell "room ready"?
- Are staff encouraged to use their **interpersonal skills and FMI** training?
- Are **BWVC** regularly in use and informing learning?
- Is up-to-date, easy to read **information displayed**?
- Are **visit areas** welcoming and is key information available?
- Are facilities for **case reviews** available and are they covid safe?
- Are **crisis suites** ready for use and available?
- Are confidential spaces available for **Listener support**?

Procedural

- Is ACCT operating well with **multi disciplinary reviews** taking place?
- Is the **Safety Intervention Meeting (SIM)** addressing the local needs, with outcomes?
- Is **risk identification information** effectively **shared** (Reception/First Night/Induction/Reviews)?
- **CSIP** - has it restarted/ continued to be embedded?
- Is **safety data** being regularly **analysed** and does the data inform risk decisions?
- Are **safety meetings** taking place with representations from Samaritans and Listeners?
- Is **information sharing between departments** working well particularly between OM, Safety, Security and Res?

Partnerships

- Is there a good **relationship with Samaritans**? Have branch directors met with the Governor/ Head of Safety?
- Has **Samaritans support** and oversight been **re established**?
- Are there links between the **Chaplaincy, Safety and other departments** to help support staff and prisoners?
- **Health, mental health and substance misuse providers** - have you reviewed your relationships to ensure prisoner safety and wellbeing is prioritised?
- Have you **reviewed your other working relationship(s), and voluntary sector support** recently, and taken appropriate action?
- Are partner agencies **contributing to the recovery plan**?
- **Families** - are systems in place to help **maintain family relationships**? Are secure video calls promoted? Have phone numbers been added to PIN accounts? Are there links with PACT?