Dear all

We notified you previously of planned changes to the weekly PIN Credit System implemented during COVID restrictions.  From 23 September2020we were planning to remove funds from PIN accounts where we had provided the credit and the balance exceeded £20.  There has been considerable feedback and some further technical issues.   We have therefore decided to **temporarily suspend** the implementation of this change. A further note will follow in the coming weeks setting out next steps.

We would be grateful if you could communicate this temporary suspension of the change locally.

Best wishes,

Tim