**Alternative products (26/05/20)**

We would like to thank all prisons for their efforts and understanding during this time. Our supplier, Greenham has also expressed their thanks at the flexibility prisons are displaying when additional deliveries are required to maintain stock levels. We recently informed you about replacement products that you may see in the coming weeks and commit to continuing to provide you with regular updates on product availability/change as they arise.

**What is changing on the catalogue?**

As the situation around COVID19 changes and progresses, so does the market place in response.

**The table below highlights changes you will see on the Greenham catalogue and a status column has been added to differentiate:**

1. **Updated Situations on product issues raised previously**
2. **New issues/replacements which have occurred since last communication**
3. **Situations with changes that remain static**

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| --- | --- | --- | --- |
| **Change Type** | **Product that won’t be available** | **Alternative product** | **Status** |
| **Available Soon** | **Alcohol & Non-Alcohol hand sanitizer** | Manufacturers have to date been unable to commit to a consistent supply of any kind of hand sanitiser either alcohol or non-alcohol. Greenham continue to work with them to try to improve this situation. Activity is underway to regularly bulk purchase so cartridges for the dispensers. Further comms on how these can be ordered/accessed locally will be shared in due course | **Update** |
| **Replacement Product** | **750ml Washroom Cleaner** | Supply has temporarily discontinued the line of product supplied on Contract – Greenham have suggested and alternative which is awaiting approval from H&S for use in prisons | **NEW** |
| **Replacement Product** | **750ml Glass Cleaner** | Supply has temporarily discontinued the line of product supplied on Contract – Greenham have suggested and alternative which is awaiting approval from H&S for use in prisons | **NEW** |
| **Replacement Product** | **30ML Pelican Pumps** | International Shortages of this product type –  Was unavailable for a time but an alternative product has been sourced by Greenham and added to SOP but the longevity of the product availability is uncertain | **NEW** |
| **Replacement Product** | **Handtowels** | Supply has temporarily discontinued the line of product supplied on Contract – Greenham suggested an alternative which is slightly wider than the original but was tested by an establishment for impact in dispensers before being added to SOP to maintain supply. | **NEW** |
| **Potential Issue – awaiting scope from supplier** | **All Trigger Spray Products** | International Shortages of this product type –  Greenham have notified us today that there is a national shortage of trigger sprays. They are working on identifying which products will be impacted and in what way and also potential measures to change the way the products are supplied in order to minimise impact | **NEW** |
| Streamlined Options | A number of smaller size detergents | Detergent in a 5L bottle | Situation remains static |
| Streamlined Options | 5L Lemon & Apple Disinfectant | 5L Pine Disinfectant | Situation remains static |
| Replacement product | Titan Chlorine tub 200 | Bunzl Chlorine Tablet Tub 200 | Situation remains static |
| Replacement product | Buttermilk soap 70gramm | 20gramm Pure Bar (wrapped Hotel soap) direct from Branston. The Buttermilk soap will be available again in June. | Situation remains static |
| Replacement product | 500Ml Pink Pearlised soap | 5L Pink Pearlised soap. | Situation remains static |
| Replacement product | Small cartridge soaps | 800Ml Antibacterial hand wash soap. We have also secured a new 800ML soap cartridge and free dispensers (as the cartridges won’t fit the current Diversey ones but will fit any SC Johnson dispensers). Commitment has been received from the manufacturer that supply will continue and volumes will be maintained. Product numbers will be circulated once the product is made available on SOP. | Situation remains static |
| Replacement product | General purpose wipes | Duomax general purpose wipes | Situation remains static |
| Replacement product | 50Ml Blue Roll on deodorant | 50Ml Pink Roll on deodorant, exactly the same product in a pink case instead of blue. | Situation remains static |

**What considerations should prisons be making when ordering and using C&H products during the COVID19 crisis period?**

**Trigger Sprays, Liquid Soap/sanitiser Pumps & Pelican Pumps:**

Please do not throw these away unless they are damaged and unusable.

The COVID19 pandemic has rendered these component parts in high demand across the world, putting strain on manufacturers to keep up with this demand. If pumps and sprays you already have can be safely rinsed out and re-used please do so to preserve your local stocks of these.

**Recycling 5ltr Chemical Containers**

Greenham have advised that if prisons notify them in advance the will collect **empty, rinsed out** plastic 5ltr containers for recycling. Please speak to your local branch to discuss any local requirements/expectations.

**Liquid Soaps and Bar Soaps**

Soap in either liquid or bar form is understandably a commodity currently in huge demand. Some steps taken recently to provide you with simple and sustainable solutions for hand washing include:

1. The introduction of a 5ltr version of the pink pearlized soap onto the SOP catalogue – which is the same price as 800ml cartridges for the dispensers.
2. The provision of 12 of these 5ltr containers of soap to each prison to bridge a gap in cartridge supply (plus a limited number of pumps for distribution)
3. Bulk sourcing of a finite amount of alternative bar soaps that can be issued to prisoners as required to bridge the gap in supply of the normal soap used until availability of bar soap resumes in June
4. Secured a long term cartridge through the manufacturer SCJ which has guaranteed volumes available per month from them along with dispensers to replace the Diversey ones in place currently as no sustainable solution was offered by Diversey.

**Are Vegan friendly hygiene products still available through the Contract?**

Yes, these products are listed below:  
- Shaving Gel 870089 / 870073- both sachets and tubes are vegan friendly

- Shampoo 870083

- Body wash 870071

- Toothpaste 513023

- Deodorant 513021 / 513022 – are not classified as vegan but contain no animal derivatives or testing. The manufacturer has been asked to confirm.

**What do I do if I have issues obtaining products?** Please contact your Greenham service centre for all your order enquiries if you have further issues please notify the [CCG.Governance&Risk@justice.gov.uk](mailto:CCG.Governance&Risk@justice.gov.uk) mailbox and the contract management team will resolve your issues